

# BUILD AN AUTONOMOUS SOCINGO DAYS

#### YOUR ROADMAP TO FAST TRACK SOC AUTOMATION WITH TORQ HYPERSOC™

Security operations shouldn't be defined by burnout, backlogs, and brittle tools. Torq HyperSOC™ replaces the slow, manual SOC model with an autonomous system powered by agentic AI, scalable low/no-code Hyperautomation, and seamless stack integration.

In just 90 days, HyperSOC shifts your team from reactive to proactive — automating Tier-1 triage, accelerating response times, and giving analysts the space to focus on what matters most. This roadmap walks you through how to build an autonomous SOC in three months.





## Establish the technical baseline, align stakeholders, and launch the first automations.

Kick off with your Torq Customer Success Manager (CSM) + Solution Architect (SA) within 1 week.



#### **Configure foundational components:**

- SSO and identity mapping
- Step Runners (on-prem + cloud)
- Core integrations (Slack, Jira, AWS, Okta)

**N**2

Define success criteria, roles, access, and cadence.



Publish the first production-ready workflow within 30 days.



#### **Prioritize key workflows:**

- Phishing triage
- EDR alert handling
- Cloud alerts



Begin team training on workflow building, error handling, and debugging tools.



Stakeholder alignment on 90-day roadmap

Platform familiarity achieved across the builder team

First automations deployed and delivering value

Tier-1 analyst workload begins to decline

"Torq Agentic AI and Torq HyperSOC now handle 100% of Carvana's Tier-1 security alerts and have automated 41 different runbooks within just one month of deployment. Torq has transformed user verification and incident response, dramatically freeing up time for our SOC analysts to focus on the most impactful and pressing alerts with significant potential organizational impact."

Kevin Murrietta, Team Lead, Security Operations Center, Carvana



#### Expand automation coverage, introduce agentic AI, and streamline case management.

#### Deploy the second wave of workflows:

- IAM (offboarding, JIT access, MFA risk response)
- Threat intelligence (enrichment, IOC correlation)
- Login anomalies and suspicious user behavior

Introduce Socrates, the AI SOC Analyst, for alert enrichment and Tier-1 triage.



#### Train teams on:

- Modular workflow design
- Case lifecycle best practices
- Automation ROI tracking and success metrics

Alert fatigue reduced through smarter case thresholds

Builder teams creating and optimizing workflows independently

Performance benchmarks established per use case

Al Agents led by Socrates contributing measurable value in daily operations

"I believe the successful use of Torq Agentic AI in SOC operations shows up in practical outcomes. With Torq Agentic AI, the answer is yes to questions such as: Are analysts happier? Are they sticking around? Do they have time to focus on more interesting and complex investigations? Are MTTM and MTTR lower? Torq Agentic AI extends and enhances our team so it can make better decisions more quickly — resulting in stronger security all around."

Mick Leach, Field CISO, Abnormal Security

## FULL AUTONOMY





## Operationalize end-to-end incident response with Socrates and deliver measurable value to stakeholders.



Socrates orchestrates the full case lifecycle, including:

- Automated triage, escalation, and closure
- Case summaries generated and documented



Finalize runbooks and Standard Operating Procedures (SOPs) based on operational learnings.



Analysts only engage with escalated, high-priority cases.



Schedule and run Quarterly Business Review (QBR) focused on ROI realization, cost efficiency, and next-phase use case roadmap.



Conduct before-and-after performance benchmarking:

- Time to resolution
- Analyst workload
- Automation coverage

## KEY OUTCOMES

90% of Tier-1 alerts fully automated from triage to resolution

Strategic shift in analyst focus from reaction to oversight

Platform maturity with roadmap alignment

Clear ROI and automation impact communicated to exec stakeholders

"Torq HyperSOC investigates, triages, and remediates many of Check Point's internal security alerts without any human intervention. If an alert meets certain parameters based on organizational security policies, the platform takes relevant predefined steps, such as initiating an MFA challenge or locking out a suspicious user. We can react automatically to problems before they become security incidents."

Jonathan Fischbein CISO, Check Point

# HOW TORQ DOES IT

## AGENTIC AI

TIER-1 TRIAGE, ENRICHMENT, AND DOCUMENTATION — FULLY AUTOMATED BY SOCRATES AND OUR MULTI-AGENT SYSTEM.

300+ INTEGRATIONS

> INSTANT CONNECTIVITY ACROSS YOUR EXISTING STACK.

## NO-CODE WORKFLOWS

BUILD COMPLEX AUTOMATIONS FAST WITH DRAG-AND-DROP EASE.

### WHITE-GLOVE SUPPORT

DEDICATED TEAM, STRATEGY, AND ENABLEMENT SESSIONS ALONGSIDE 24/7 GUIDANCE VIA THE TORQ KNOWLEDGE BASE AND TORQ ACADEMY.

Torq HyperSOC is the only solution that delivers a fully autonomous SOC in just 90 days.

Start today — and watch your SecOps transform in one quarter.

Get a Demo